



DataChambers Introduces Imaging Service for Online Document Storage

By

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DataChambers Records Management, based in North Carolina, has launched a new service that allows clients to scan, store and retrieve documents quickly and securely over the Web.

"Though computers are a mainstay at most companies, studies show 80 percent of all business information is still paper based," says Chris Kelley, COO for DataChambers Records Management. "iChamber express helps companies realize the benefits of electronic records without having to invest in new infrastructure. Rather than digging through mounds of paper when they need information, they use a simple online search feature to locate what they need and radically improve response times."

"We choose iChamber express because we needed to have electronic access of our deposits, registrations and medical records immediately," says Tammy Chandler, CFO for Stokes Reynolds Memorial Hospital, an early adopter of the service. "The service saves an enormous amount of time and also gets everything into an electronic format sooner. It makes our processes much more efficient, and our employees are a lot more productive because they don't have to hunt for the items they need."

Organizations using the new iChamber express service receive a high-efficiency scanner with a built-in touch-screen and keyboard. Simple, easy-to-use menus provide step-by-step directions on how to scan and index a single document or batches of documents related to a given project.

Files are transferred directly from the scanner to a secure DataChambers data center located 18-feet underground in a hardened bunker. The facility is SAS 70 Type II audited and meets rigorous national standards for safeguarding client systems and data. Stored files can be saved to file, faxed, emailed or printed on demand from the moment they are scanned. For maximum protection, DataChambers not only mirrors scanned images, but also backs them up to tape for storage in an offsite vault.

iChamber express also helps companies comply with Sarbanes Oxley, HIPPA and other government regulations governing the privacy and protection of information. Each file is easily traceable, with auditable compliance reports that are easy to produce.